

306-9131

Access DB# 44578

(76)

## SEARCH REQUEST FORM

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Requester's Full Name: James A Reagan Examiner #: 78630 Date: 6/6/01  
 Art Unit: 2163 Phone Number (703) 308-6280-6220 Serial Number: 09-236773 09/255968  
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Title of Invention: \_\_\_\_\_

Inventors (please provide full names): \_\_\_\_\_

Earliest Priority Filing Date: \_\_\_\_\_

\*For Sequence Searches Only \* Please include all pertinent information (parent, child, divisional, or issued patent numbers) along with the appropriate serial number.

Inventor name(s) and Assignee Name Search \* \* \* High Level  
 Please, see attached Assignee sheet from OASIS

**James A. Reagan**

Business Methods Patent Examiner  
 United States Department of Commerce  
 Patent & Trademark Office  
 Art Unit 2163  
 Office Phone (703) ~~308-6280~~ 306-9131  
james.reagan@uspto.gov

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705/011  
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Time: 08:33:12**Assignment Serial Number Information for 09/255968****Total Assignments : 1**Serial Number : **09/255968**

Patent Number :

Filing Date : **02/23/1999**Issue Date : **00/00/0000**

Related Patent Numbers:

Title : **METHOD AND MEANS FOR EVALUATING CUSTOMER SERVICE PERFORMANCE**Applicant(s) : **ANDERSON, NANCY L. || PANNKUK, LOIS J.**Reel/Frame(s) : **010373/0882****#1. Reel/Frame # 010373/0882****Reel : 010373 Frame : 0882**Mailroom Date :  
11/08/1999New App Fil Rcpt Date :  
00/00/0000Assignments Date :  
11/16/1999

Date Mailed : 02/15/2000

Date Recorded : 11/08/1999

Number of Pages : 0

**Assignor****Exc Date****Assignee :****Return Address :**ANDERSON,  
NANCY L.

02/04/1999

PANNKUK, LOIS J.

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